## The Self Defence Centre CIC: Registration Policy

The aim of registration is to ensure that we have the correct and most up to date information available on each learner to ensure that the registration process is as easy, transient and as efficient as possible.

In addition, pre-course registration is important in ensuring that the learner is enrolling on the course most appropriate for their needs and that they can satisfy any pre-course academic requirements where necessary.

All leaners can register for any by The Self Defence Centre CIC either completing an online registration for or an MS Word document that can be downloaded from our website or which can be sent to them by e-mail or post.

No bookings for courses will be accepted unless a registration / booking form has been submitted.

## **Payment**

Once registered payment becomes due and can be made by [credit card, BACS transfer or cheque]. If paying online then our 'Privacy Policy' can be viewed by going to: www.theselfdefencecentre.org.

Payment is normally required in full one month prior to a course starting to ensure that all pre-course material can be sent out.

## **Cancellation of Booking**

Our cancellation charges are clearly stated on the course registration / booking form and are as follows:

Should course be cancelled by the course sponsor/booking agency prior to the course commencing once confirmed the following sliding scale of charges will apply:

28 days prior to course date 75% fees due payable 14 days prior to course date 100% fees due payable

## **Data Protection**

A Data Protection statement is on each booking form and states as follows:

The Self Defence Centre CIC hold certain personal information about students. Information will be held in accordance with the Data Protection Act 1998. Personal data will be used for a variety of purposes that The Self Defence Centre CIC to be of benefit to students including (but not restricted to) monitoring performance, statistical reporting, awarding qualifications and provision of services. Agreement to the processing of personal data is a

condition of acceptance onto any course. By applying for a course you signify your agreement to this processing.

You should note in particular that:

- You are agreeing to The Self Defence Centre CIC appropriate information to relevant third parties such as [Awarding Bodies, employers, prospective employers, providers of training contracts and other appropriate organisations or individuals]. This may include providing references on your behalf or information relating to your performance.
- Sensitive Personal Data (as defined under the Act) will not be disclosed without your specific consent.

Information will not be released to third parties for marketing purposes.

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